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Description	Information
Nationality	Canadian
City Population	650,000
Area	663 square kilometers
Services provided	Fire and EMS (as one department)
NFPS Staffing	1,400 employees
Number of Associated Unions	5
Number of dispatch centers	2
Nature of call handling	Emergency (9-1-1)
	Non-Emergency
	Inter-Facility Transfer (IFT)
2015 Emergency (9-1-1) & Non-	136,343
Emergency call volumes	
2015 Inter-Facility Transfer call volumes	99,124
2015 Fire & EMS CAD Incidents	125,188
Apparatus	74 Fire
Fire & EMS Stations	58 EMS 31

¹ Information provided in RFQ Section B.2 Background.